

MOHAMMED ALI AL-ANSARI

Financial Operations | Cash Management & Collections | AI-Enabled Process Improvement

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PROFESSIONAL SUMMARY

Financial operations professional with 13+ years of experience in hospitality and multi-branch retail in Saudi Arabia. Expertise in cash management, collections, revenue control, night audit, cashier auditing, internal control, and operations monitoring. Bachelor of Business Administration with First Class Honors (GPA 4.83/5). Applies AI tools (ChatGPT, Claude, Gemini) to reporting, reconciliation, and workflow improvement. Bilingual: Arabic and English.

PROFESSIONAL EXPERIENCE

Financial Collector — Cash & Branch Operations Control 07/2024 – Present
Specialty Coffee Company — Madinah, Saudi Arabia

- Collect and control cash across multiple retail branches, protecting daily revenue integrity.
- Resolve cashier and point-of-sale (POS) discrepancies; investigate and close operational incidents.
- Monitor branch operations through CCTV and structured follow-up, supporting fraud detection and internal control.
- Serve as the control link between branch operations and head-office finance.

Reservations Manager / Night Auditor — Front Office & Revenue 05/2017 – 06/2024
Al-Jar Resort — Al-Rayis, Saudi Arabia

- Managed and controlled room rates and revenue; contributed to budget preparation.
- Performed nightly account audits, cashier audits, cash-drawer closings, and daily revenue closings for 7 years.
- Managed the reservations operation end to end.

Front Office Receptionist 01/2015 – 01/2016
Pride Basses Apartments Hotel — Riyadh, Saudi Arabia

- Managed reservations and delivered front-line customer service.

Front Office Receptionist 06/2011 – 12/2013
Al-Sondos Hotel — Madinah, Saudi Arabia

- Handled reservations and guest service, including Hajj and Umrah delegations.

EDUCATION

Bachelor of Business Administration 05/2021
Imam Mohammad Ibn Saud Islamic University — Riyadh, Saudi Arabia

Grade: Excellent with First Class Honors · GPA 4.83/5 · College of Economics & Administrative Sciences.

CERTIFICATIONS & TRAINING

- AI in the Workplace — Sanabel Al-Madina Association (05/2026)
- Project Management and Its Challenges — Madinah Chamber / Mawred Al-Madinah (08/2025)

SKILLS

Cash Management · Collections · Treasury Operations · Revenue Management · Rate Control · Night Audit · Account Reconciliation · Cashier Auditing · Internal Control · Fraud Detection Support · Incident Investigation · CCTV Monitoring · Process Improvement · Business Process Automation · AI Tools (ChatGPT, Claude, Gemini) · Prompt Engineering · Reporting · Customer Service

SYSTEMS

Opera PMS · Fidelio Suite 8 · Odoo ERP · Foodics POS · Microsoft Office (Excel, Word, PowerPoint)

LANGUAGES

Arabic (Native) · English (Working Proficiency)